

Behavioural Skills Training Programs	
1. Induction / Orientation	2. Presentation Skills
3. Personality Development	4. Leadership Skills
5. Analytical Skills	6. Mentor Workshops
7. Team Building	8. Motivation Skills
9. Communication Skills	10. Time Management
11. Goal Setting and Planning.	12. Negotiation Skills
13. Sales Training	14. Customer Centricity
15. Conflict Management	16. Emotional Inteligence
17. Stress Management	18. Positive Attitude
19. Interview Skills	20. Standard Operating Procedures
21. Administration Process	22. Conducting TNI / TNA
23. Business Communication	24. E-mail Etiquette
25. Conducting TTT / OBT	26. Interpersonal Skills
27. Assertiveness	28. Business Storytelling
29. Anger Management	30. Change Management
31. ZIG ZIGLAR Sales Training	32. BPO training
33. Business Etiquette ICRM / ECRM	
34. EDP's & MDP's including Succession Plan	